



Consumer Services is a program of Study within the **Human Services Career Cluster**. A Career Cluster is a grouping of occupations and broad industries based on commonalities. There are 16 Career Clusters.

Career clusters link what students learn in school with the knowledge and skills they need for success in college and careers. The Human Services cluster prepares individuals for employment in career pathways related to families and human needs.

There are five programs of study in this cluster:

- Consumer Services
- Counseling and Mental Health Services
- Early Childhood Development and Services
- Family and Community Services
- Personal Care Services

Employment Outlook

Employment of **Sales Managers** is expected to grow more slowly than average through the year 2014. Growth will be restrained somewhat as retail companies hire more sales staff and increase the responsibilities of sales worker supervisors. Some firms are hiring Internet sales managers, who are in charge of maintaining an Internet site and answering inquiries related to products, prices, and terms of delivery—a trend that will increase demand for these supervisors. The average starting salary in Texas for sales managers is \$51,050 (Texas Workforce Commission, 2007). Nationally, salaries for sales managers range from \$20,110 to \$58,400 (Occupational Outlook Handbook, 2006-2007).

Using this brochure

Inside you will find a suggested **program of study** that has lots of helpful information. The model is an example of the types of courses and extended learning experiences that are important for the **Consumer Services Program of Study**. Use this model to plan your course schedule, educational experiences, and career choices.

At the top of the model, you will find **career goals** with the corresponding **O*NET code**. The O*NET code is an official classification of jobs and can be used to locate career-related information. Your teacher, counselor, or media center should be able to help you locate further information.

The upper left side of the model highlights the **core courses and career-related electives** in high school that will help prepare you for your career goal. This model is based upon the Recommended High School Graduation Plan and can easily be adapted for the Distinguished Achievement High School Graduation Plan.

The upper right side of the model highlights examples of **extended learning experiences** that can enhance your knowledge and skills for your career goal. You will find examples of curricular activities, such as participation in Career and Technical Student Organizations like FCCLA, career learning experiences, service learning activities, and extracurricular activities.

The lower left side of the model indicates **industry licensures/certifications** and **on-the-job training experiences** that may be available while still in high school. This section also highlights the various levels of **postsecondary education** and examples of **career options** available to you once you have completed that level of education and training.

The lower right side of the model contains examples of **professional associations** available for sales professionals. Many of these organizations allow preprofessional membership while enrolled in a postsecondary program. Most organizations have websites which can be easily located by entering the organization name in available search engines.



Thinking about a career in Apparel Sales Management?

This program of study may be for you! Sales Managers oversee the work of sales and related workers, such as retail salespersons, cashiers, customer service representatives, stock clerks and order fillers, sales engineers, and sales representatives. Look inside to see suggested coursework and learning opportunities that will prepare you for an exciting and rewarding career.